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Attorney Docket No.: YOR920030592US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): M.J. Buco et al.
Docket No.: YOR920030592US1
Serial No.: 10/776,548
Filing Date: February 11, 2004
Group: To Be Assigned
Examiner: To Be Assigned

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature: V. Benicewicz Date: May 21, 2004

Title: Method and Apparatus for Representing and Managing Service Level Agreement Management Data and Relationships Thereof

TRANSMITTAL OF FORMAL DRAWINGS

Mail Stop PGPUB Drawings
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant submits herewith thirty-seven (37) sheets of formal drawings in the above-referenced patent application.

Respectfully submitted,

Date: May 21, 2004

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